

Privacy Notice

Who we are

Atom86 B.V. has its registered office in the town of Zwijndrecht in the Netherlands, at Ohmstraat 50, 3335LT, with telephone number: +3197010256194 and email address: info@atom86.net.

We do not consider ourselves "Controller" nor "Processor" for our co-location and connectivity services. We are however responsible (the "Controller") for data processed in the systems supporting these services and will do so in accordance with all privacy legislation, including the General Data Protection Regulation ("GDPR" in Dutch referred to as the "Algemene Verordening Gegevensbescherming").

We encourage you to read this privacy statement for detailed information about how we deal with your data.

Purposes of the processing

Atom86 will process your personal data when directly provided by you to us, by contacting us or registering on our support portal.

We will only collect and process your personal data to contact you when you ask for information, or for the performance of an agreement we have with the company you work for.

Personal data we collect and process

In this privacy statement, "personal data" refers to information, or elements of information from which you could be identified. This is usually information such as your name; address; photograph, or other imagery; signature, fingerprint, email address and (mobile) telephone number.

We can collect information directly from you if you give your personal data directly to us. The kinds of information that we may collect directly from you include:

- Your name
- Business address.
- Business email address.
- Business (mobile) phone number.
- Credentials used for our support portal & process.
- IP address of the system you use to communicate to our systems.
- Other personal data that you voluntarily share with us.

We may collect and process your personal data as follows:

- in our CRM portal.
- in our email system.
- in our support ticketing system.

Use of your personal data

We can use your personal data to:

- contact you in relation to contracted services
- validate your access to and requests raised in our support portal

Sharing your personal data

As a rule, we do not share your personal data with anyone outside Atom86 B.V. However, there are some trusted third parties with whom we may share your personal data:

- external service suppliers to whom we have outsourced services to support our business.
- law enforcement services, and other government services, so far as we are obliged to share the personal data to them, based on a legal ground.

Retention of personal data

The retention periods that we apply, based on the relevant legally stipulated retention periods and directives from the EU and the Dutch "Autoriteit Persoonsgegevens", are up to a year after contract termination. It is the contract owner responsibility to amend/remove personal data of persons who are no longer a contact for the contracted services.

Protecting your personal data

We take all reasonable preventive measures to protect your personal data, and we require third parties that process, or handle your personal data for us to do likewise.

Access to your personal data is limited to prevent unauthorized access, change, or misuse and only permitted for our colleagues, and third parties on a need-to-know basis.

Your rights, and who to approach

If you have comments to make, or questions to ask about how we deal with your personal data, you can contact the colleague with whom you spoke previously or contact us sending an email to info@atom86.net.

In addition, you can exercise the following rights:

- the right to obtain more information about the processing of your personal data;
- the right to access your personal data;
- the right to correct your personal data if it seems inaccurate or incomplete;
- the right to erase your personal data. Please note that there may be circumstances in which it is not possible to erase your personal data because we are legally entitled or obligated to retain it;
- the right of data portability;
- the right to object to processing;
- where processing is based on your consent, you have the right to withdraw your consent at any time.

If you want to invoke one of the rights referred to above, you can send an email to info@atom86.net We will not charge any costs when you exercise the rights referred to above.

Please note that you also have the right to submit a complaint to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) if you feel that the actions of Atom86 give reason for such a complaint.

Changes in our privacy statement

We may change this privacy statement from time to time, by placing an amended version of the statement on the Atom86 B.V. website. We advise you to review the statement regularly to keep up to date with the ways we use your personal data.